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| Rami Shoula  Retail | |
| |  |  | | --- | --- | |  | Profile Motivated and hardworking Retail Store Associate with a love for fashion and design. Adept in working as a productive team member to meet the needs of customers and help to achieve sales goals. |  |  |  | | --- | --- | |  | Employment HistoryRetail Associate at Hen & Henrietta , Santa Fe July 2018 — July 2021   * Greeted customers and worked to determine their needs in a professional and enthusiastic manner. * Remained up-to-date on the latest store offerings, promotions, and sales. * Collaborated with team members to ensure day-to-day tasks were met with precision in a timely manner. * Utilized proper selling techniques and product knowledge to provide the best customer service possible. * Worked to keep the floor neat, organized, and well stocked. * Followed all store protocols and safety regulations.  Retail Associate at Maxwell's, Santa Fe April 2015 — May 2018   * Greeted customers promptly and with a friendly and engaging attitude. * Assisted customers in building great wardrobes by providing helpful service and advice. * Remained up-to-date on product features: colors, fabrics, fit, styles, care, etc. * Handled check-out transactions and returns with accuracy and speed. * Complied with company policies and procedures and worked to ensure a safe and happy environment. * Initiated and assisted in store recovery as needed throughout the day. * Performed miscellaneous duties as assigned. |  |  |  | | --- | --- | |  | EducationAssociate of Business Administration, Santa Fe Community College, Santa Fe September 2020 — Present |  |  |  | | --- | --- | |  | ReferencesReferences available upon request |  |  |  | | --- | --- | |  | InternshipsFashion and Social Media Intern at Alexander Portner Designs, Santa Fe April 2015 — April 2016   * Assisted with email marketing strategies and other customer communications. * Monitored and uploaded merchandise to the website. * Conducted competitor analysis and shared relevant trends. | | DetailsSkills  |  |  | | --- | --- | | Time Management | | |  |  |  |  |  | | --- | --- | | Communication Skills | | |  |  |  |  |  | | --- | --- | | Ability to Multitask | | |  |  |  |  |  | | --- | --- | | Customer Service | | |  |  |  |  |  | | --- | --- | | Fashion Styling | | |  |  |  |  |  | | --- | --- | | Marketing and Sales | | |  |  |  |  |  | | --- | --- | | Mathematical Skills | | |  |  |  Languages  |  |  | | --- | --- | | English | | |  |  |  |  |  | | --- | --- | | Spanish | | |  |  | |